



Croatian Insurance Days

Opatija, 6th – 8th November 2019

Conference Park 25/7
Amadria Park Grand Hotel 4 opatijska cvijeta

PROGRAMME

Wednesday, 6th November 2019

Hotel Continental

20:00 - **Welcome Cocktail powered by Wiener osiguranje Vienna Insurance Group d.d.**

Thursday, 7th November 2019

Conference Park 25/7

09:00 - 10:00 **Registration and Distribution of Conference Materials**

10:00-10:15 **Opening Address**

Slaven Dobrić, MSc, President, Croatian Insurance Bureau

Hrvoje Pauković, MSc, Managing Director, Croatian Insurance Bureau

Representative of the Office of the President of the Republic of Croatia

🎤 **Keynote Speeches:**

10:15-10:45 **Ensuring Business Continuity in a Challenging Environment - Risks and Opportunities**

Ante Žigman, DSc, President of the Management Council, Croatian Financial Services Supervisory Agency

10:45-11:25 **Analyzing and Addressing the Challenge of Low or Even Negative Nominal Interest Rates**

Eric Barthalon, Global Head of Capital Markets Research, Allianz Research, Allianz SE

11:25-11:50 **Key Challenges for the Insurance Sector Looking Ahead**

Assoc. Prof. Dr. Petr Jakubik, Financial Stability Team Leader, EIOPA - European Insurance and Occupational Pensions Authority

11:50-12:20 **Coffee Break**

🎤 12:20-13:20 **Panel Discussion:**

Ivana Bratanić, MSc, President of the Management Board, Euroherc osiguranje d.d.

Mario Carini, Generali osiguranje d.d.

Nataša Kapetanović, President of the Management Board, GRAWE Hrvatska d.d.

Saša Krbavac, President of the Management Board, UNIQA osiguranje d.d.

Daniel Matić, President of the Management Board, Allianz Zagreb d.d.

Marin Matijaca, President of the Management Board, Triglav osiguranje d.d.

Moderator: Danko Družijanić

13:20-14:30 **Lunch**



Presentations:

14:30-14:50 **Application of Artificial Intelligence in Insurance**

Davor Runje, Co-founder/CTO, AIRT, Start-up selected by Lloyd's of London Innovation Lab for the application of AI

14:50-15:10 **Digital Ecosystem**

Lukasz Laptas, Regional Sales Director for Central and Eastern European insurance markets, TIA Technology

15:10-15:30 **Regulatory Approach to InsureTech: Limitations and Opportunities**

Filip Šaravanja, Senior Analyst and Fintech Coordinator, Croatian Financial Services Supervisory Agency

15:30-15:50 **Transforming Insurance with Intelligent Omni-Channel Customer Journeys**

Ertugrul Sezik, Senior Insurance Consultant, VeriPark

Tatjana Skoko, Country Manager, Microsoft Croatia

15:50-16:05 **Presentation of MIB Trieste School of Management**

Barbara Sepic, MIB Trieste school of Management

Hrvoje Filipović, MIB Trieste Alumni, Ernst & Young Savjetovanje d.o.o.

16:05-16:25 **Presentation of the 2nd issue of the Journal “Hrvatski časopis za OSIGURANJE”**

Prof Marijan Ćurković, DSc

Ass Prof Jakša Krišto, DSc

Damir Zorić, DSc

17:00-20:00 **Gin and Three Cents Tonic Tasting**

20:00-21:30 **Dinner**

21:30- **Party at Angiolina Bar Opatija**

- 🎤 09:30-10:50 **Panel Discussion:**
Cyber Risk – Fiction or Reality
Marija Božičev, Ernst & Young Savjetovanje d.o.o.
James Lindsay-Carlin, Cyber Underwriter, HISCOX
Peter Schlamberger, Managing Director / Underwriting, Polaris Corporate Solutions GmbH
Moderator: Ana Kovačević, Head of Property & Casualty and Corporate Business Department, Wiener osiguranje Vienna Insurance Group d.d.
- 10:50-11:20 **Coffee Break**
- 11:20-11:40 **Rotten Lemons**
Tadej Čoroli, Member of the Management Board, Zavarovalnica Triglav d.d.
- 11:40-12:00 **Price Optimization**
Prof Patricia Born, PhD, Department of Risk Management/Insurance, Real Estate and Business Law at Florida State University
- 12:00-12:20 **Pan-European Personal Pension Product - Regulatorni izazovi i primjena**
Ivana Špoljarević, Supervisor Specialist, Croatian Financial Services Supervisory Agency
- 🎤 12:20-13:20 **Panel Discussion:**
Insurance Distribution Challenges: One Year after the Implementation of the Insurance Distribution Directive
Hrvoje Dajak, Executive Director, Privredna banka Zagreb d.d.
Dalibor Đurkan, President of the Management Board, Merkur osiguranje d.d.
Goran Jurišić, President of the Management Board, ADRIATIC osiguranje d.d.
Ljiljana Marić, Head of Insurance, Leasing and Factoring Supervision Division, Croatian Financial Services Supervisory Agency
Tomislav Novačić, President of the Management Board, AGRAM LIFE osiguranje d.d.
Božo Šaravanja, Member of the Management Board, Wiener osiguranje Vienna Insurance Group d.d.
Robert Vučković, Member of the Management Board, Croatia osiguranje d.d. / President of the Insurance Association at the Croatian Chamber of Economy
Moderator: Danko Družijanić
- Conference Closing**
- 13:20-14:50 **Lunch**

Thursday, 7th November 2019

13:20-14:30 **Lunch**

14:30-14:40 **Opening Address**

🎤 14:40-16:05 **Presentations and Panel Discussion:**
Electric and Hybrid Vehicles: Present and Future

An Outline of the History of Electric and Hybrid Vehicles

Robert Spudić, MSc, Permanent court-appointed road traffic expert

Electric Vehicles Conquer European Cities

Mag. Thomas Hurmer, President, AVUS Group

🎤 **Panel Discussion (Part I): Legal Framework**

Ivica Jujnović, Ministry of the Sea, Transport and Infrastructure

Prof Tomislav Josip Mlinarić, DSc, Dean, University of Zagreb, Faculty of Transport and Traffic Sciences

Ass Prof Krunoslav Ormuž, MSc, University of Zagreb, Faculty of Mechanical Engineering and Naval Architecture, Motor and Vehicles Department

Goran Pejić, MSc, Assistant, Technical Affairs Department, Centar za vozila Hrvatske d.d.

Danijela Šaban, Member of the Management Board, ADRIATIC osiguranje d.d.

Vladimir Trivunović, Head of the Department for Work Methodology and Road Traffic Safety, Ministry of the Interior

Moderator: Danko Družijanić

16:05-16:35 **Coffee Break**

🎤 16:35-17:50 **Panel Discussion Part II**

Petra Bartulović, solution consultant, AMODO

Dino Brekalo, Retail Business Director, Toyota Adria d.o.o.

Željko Purgar, Electric Mobility Consultant, Renault Nissan Adriatic Group

Momo Stanić, izvršni direktor, Xplorer LLC

Moderator: Jelena Lešić

🎤 17:50-18:20 **Panel Discussion Part III – Plateau in front of the Hotel Royal**

Exhibition of hybrid and electric cars and other electric vehicles

Friday, 8th November 2019



Presentations:

09:30-10:00 **Compensation of Claims Arising from Health Deterioration**

Vitimir Boić, Judge, County Court of Velika Gorica

10:00-10:30 **Key Novelties of the Civil Procedure Act**

Dražen Jakovina, LL.M., Justice of the Supreme Court of the Republic of Croatia

10:30-11:00 **Fraud Claims Management**

Krunoslav Bedeković, Fraud Prevention Coordinator, Allianz Zagreb d.d.

Vesna Reljić, Fraud Prevention Coordinator and Head of Control and Services, Allianz Zagreb d.d.

11:00-11:30 **Coffee Break**



Presentations:

11:30-12:00 **Internal Regulations in Motor Third Party Liability Claims Handling and Settlement**

Matija Kovačević, Supervisor Specialist, Croatian Financial Services Supervisory Agency

12:00-12:30 **Unjust Enrichment – Controversies Regarding the Withholding of the Amount of Non-Pecuniary Damages Received**

Ivica Veselić, Judge, County Court of Zagreb

12:30-13:00 **Specific Aspects of the Use of Light Electric Vehicles – a Medical Expert's View**

Prim Jakša Filipović-Čugura, MD, DSc, University Hospital Center Sestre Milosrdnice

Conference Closing

13:20-14:50 **Lunch**